

**Duke, Daphne**

221867

**From:** Christopher Hammond [christopherhammond@hotmail.com]  
**Sent:** Tuesday, February 16, 2010 12:23 PM  
**To:** Easterling, Deborah  
**Cc:** Duke, Daphne; shudson@regstaff.sc.gov; cdscott@regstaff.sc.gov  
**Subject:** RE: SCEG/SCANA rate increase request

Dear Ms. Easterling,

Thank you very much for your email. Your action elicited a prompt response from Regulatory Staff who telephoned me and explained about both their telephone and website difficulties. They also provided a detailed overview of how they work and those items within their regulatory purview. All of this is a very impressive response to my email and I want you to know that I very much appreciate all of it. It seems to me that these important matters are in good and efficient hands.

Kind regards and thank you again.

Christopher W. Hammond  
96 Tradd Street  
Charleston, SC 29401  
843 788 8880

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**Subject:** RE: SCEG/SCANA rate increase request  
**Date:** Tue, 16 Feb 2010 11:45:00 -0500  
**From:** [Deborah.Easterling@psc.sc.gov](mailto:Deborah.Easterling@psc.sc.gov)  
**To:** [christopherhammond@hotmail.com](mailto:christopherhammond@hotmail.com)  
**CC:** [Daphne.Duke@psc.sc.gov](mailto:Daphne.Duke@psc.sc.gov); [shudson@regstaff.sc.gov](mailto:shudson@regstaff.sc.gov); [cdscott@regstaff.sc.gov](mailto:cdscott@regstaff.sc.gov)

Dear Mr. Hammond:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2009-489-E and will be posted on our website under this Docket.

Also, I am forwarding your email to the Office of Regulatory Staff.

Please let me know if you should require any additional information.

Sincerely,  
Deborah Easterling

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**From:** Christopher Hammond [mailto:[christopherhammond@hotmail.com](mailto:christopherhammond@hotmail.com)]  
**Sent:** Tuesday, February 16, 2010 9:26 AM  
**To:** Contact  
**Subject:** SCEG/SCANA rate increase request

I was disturbed and disappointed to see that the regularoy staff website is down "for maintenance" and has been down for some while. I can only suppose that this is due to the large volume of complaints being received about the pending rate increase cited above. Likewise, it is impossible to reach this group by telephone.

Having looked at the relevant documents in this filing I can readily see that the income problems of this utility can be readily and speedily solved through reductions in management (making jover \$60,000 per year) salaries and elimination of bonuses. Yes, I know that the utility complains that its staff salaries are not "competitive" now but there are many qualified potential employees ready to step into these jobs should the incumbents wish to move elsewhere. I would urge you to look at this alternative to the proposed rate increases. As consumers we have had to make lifestyle adjustments to cope with present economic conditions and it is time for the utility to do likewise.

Please deny this request for rate increase.

Christopher W. Hammond  
96 Tradd Street  
Charleston, SC 29401  
843 722 8880